

To our Viva Fresh Mexican Grill Community,

As a valued Viva Fresh customer, your safety and wellbeing is our top priority. With continued news around coronavirus (COVID-19), I want to personally share the steps we are taking to protect all customers and employees. With that as our guide, and in response to the current COVID-19, or coronavirus, we want to give you an update on how we're staying on top of it.

In these next few weeks, things may look and feel a bit different right now and we appreciate you understanding how we're operating to keep you safe. In addition to our usual routines, here are some of the extra measures we've introduced that you'll see the next time you visit Viva Fresh:

- We've added extra requirements and increased frequency for disinfecting surfaces and deep cleaning throughout the day.
- Our Viva Fresh staff will continue to use latex gloves as they prepare orders including our cashiers.
- All salsas and utensils will now be handed out by our Viva Fresh team upon request for all orders
- A hand sanitizer dispenser for guests is available.
- All mobile, to-go and delivery orders will continue be placed in proper bags.
- We will continue to follow updates and protocol suggested by the CDC, local Departments of Public Health, and World Health Organization to best ensure the safety of our guests and team members.
- As this is a fluid situation, you may see us adjusting our business hours or modifying our operations in the interest of the safety of our team and community.

During this time, we also want to remind you that you can always pre-order through our take-out partners, Grubhub and DoorDash and we'll have your order waiting for pick-up or delivery.

As always, we're thankful for the privilege in serving you.

José Luis Larios
CEO, Viva Fresh Mexican Grill